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Event home	https://www.worldhealthexpo.com/events/labs/dubai/en/home.html
Ticket info (features & tiers):	https://www.worldhealthexpo.com/events/labs/dubai/en/attend/get-your-ticket.html
Book your hotel	https://www.worldhealthexpo.com/events/labs/dubai/en/book-your-hotel.html
Venue (WTC) info	https://www.worldhealthexpo.com/events/labs/dubai/en/overview/travel-venue.html

General Event Information

Where and when will World Health Expo Labs, Dubai 2026 take place?
Hi <First Name>, Thank you for your interest in joining World Health Expo Labs, Dubai 2026! The event will take place from 10 – 13 February 2026 at the Dubai World Trade Centre (WTC), Expo City, Dubai, United Arab Emirates. You can secure your ticket by registering here- https://bit.ly/WHX-Labs-Dubai-RegisterNow For more information about the event, visit our official website – https://www.worldhealthexpo.com/events/labs/dubai/en/home.html Do let us know if you need any further assistance. Thank you, The World Health Expo Labs, Dubai Team
Where can I see who is exhibiting at WHX Labs Dubai?
Hi <First Name>, Thank you for your interest in World Health Expo Labs, Dubai 2026 ! To see who's exhibiting in 2026, you can browse 2026 Exhibitor List here to get a sense of the leading companies and innovations that were showcased at our upcoming edition. Do let us know if you need any further assistance. Thanks, World Health Expo Labs, Dubai Support Team
What are the show timings?
Hi <First Name>, Thank you for your interest in World Health Expo Labs, Dubai 2026 ! The show will take place from 10 – 13 February 2026 at the Dubai World Trade Centre (WTC) , Dubai. The provisional show timings are as follows: Tuesday, 10 February 2026: 10:00- 18:00 Wednesday, 11 February 2026: 09:00- 18:00 Thursday, 12 February 2026: 09:00- 18:00 Friday, 13 February 2026: 09:00- 17:00 (Please note that the final timings will be confirmed closer to the event and updated on our official website .)

	<p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Where is the venue and how do I get there?</p> <p>Hi <First Name>,</p> <p>Thank you for your interest in World Health Expo Labs, Dubai 2026!</p> <p>The event will take place at the Dubai World Trade Centre (WTC), Dubai - A landmark destination in the heart of Dubai, the World Trade Centre is a purpose-built venue designed to host world-class exhibitions, conferences, and events. Ideally located along Sheikh Zayed Road, it offers direct metro access, state-of-the-art facilities, and a dynamic environment that connects businesses and professionals from around the globe.</p> <p>Here are the best ways to reach the venue:</p> <p>Metro: Take the Red Line to World Trade Centre Station - the venue is directly connected to the station via a short walkway.</p> <p>Taxi or Ride-hailing: Book a Careem, Uber, or Dubai Taxi to be dropped off directly at the Dubai World Trade Centre entrance.</p> <p>Car: Paid parking is available at the multi-storey and outdoor parking areas surrounding the venue.</p> <p>Bus: Several RTA bus routes stop near Dubai World Trade Centre, providing convenient access from various parts of the city.</p> <p>You can explore detailed travel and transport options here.</p> <p>Do let us know if you need any further assistance.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Are there hotels nearby?</p> <p>Hi <First Name>,</p> <p>Thank you for your interest in World Health Expo Labs, Dubai 2026!</p> <p>Yes — World Health Expo Labs, Dubai 2026 has partnered with HotelMap to offer exclusive discounted rates across a range of hotels conveniently located near World Trade Centre, Dubai and throughout the city.</p> <p>You can explore and book from our official list of partner hotels here: Book Your Hotel</p> <p>For additional travel and accommodation information, please visit our Travel & Venue page.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Do I need a visa to attend?</p> <p>Hi <First Name>,</p> <p>Thank you for your interest in World Health Expo Labs, Dubai 2026!</p> <p>Visitors from many countries are eligible for a visa on arrival when entering the United Arab Emirates. However, we recommend checking the latest visa requirements with your nearest UAE embassy or consulate before making any travel arrangements.</p> <p>Once you've completed your registration, you can request an official invitation letter from our team to support your visa application, if required by your nationality. Please note that this invitation letter is for supporting purposes only and does not guarantee the approval of a visa.</p> <p>You can register here to begin the process.</p> <p>For additional travel guidance, you may also visit our Travel & Venue page or explore Dubai's official visitor website at Visit Dubai.</p> <p>Do let us know if you need any further assistance.</p>

	<p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>What's new about World Health Expo Labs, Dubai 2026?</p>
	<p>Hi <First Name>,</p> <p>Thank you for your interest in World Health Expo Labs, Dubai 2026!</p> <p>The 2026 edition marks the 25th anniversary of WHX Labs Dubai — a major milestone for the event. This year, we're introducing two new congress verticals that expand the scope and depth of our scientific discussions:</p> <ul style="list-style-type: none"> • Precision Health World Forum (10–11 February 2026) • AMR Leaders' Summit (12–13 February 2026) <p>These additions bring together global experts and thought leaders to address cutting-edge innovations in precision health and the growing challenge of antimicrobial resistance.</p> <p>You can learn more about the show's highlights and new features on our official website.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>What can I do in Dubai during the event?</p>
	<p>Hi <First Name>,</p> <p>You'll find plenty to explore in Dubai before, during, and after World Health Expo Labs, Dubai 2026! From breathtaking desert safaris and fine dining experiences to shopping at The Dubai Mall or visiting iconic landmarks like the Museum of the Future, there's something for everyone to enjoy.</p> <p>To plan your visit and discover more experiences, attractions, and dining options, you can explore Dubai's official tourism website at Visit Dubai.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Is Wi-Fi available at the venue?</p>
	<p>Hi <First Name>,</p> <p>Yes, complimentary Wi-Fi will be available throughout the World Trade Centre (WTC) for all attendees during World Health Expo labs, Dubai, 2026. You'll be able to stay connected, access the WHX Events App, and make the most of your networking and event experience while on-site.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Can I bring children?</p>
	<p>Hi <First Name>,</p> <p>World Health Expo Labs, Dubai is a professional trade event, and entry to the exhibition halls is restricted to attendees aged 16 and above. Unfortunately, children under 16 years old are not permitted to enter the venue at any time.</p> <p>Please note that there are no childcare or day-care facilities currently available at the Dubai Exhibition Centre (DEC) during the event. Should this change, the updated information will be reflected on the official website.</p>

	<p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Attendees emailing us and saying that they have been partners or visiting us since number of years but now fee is being charged</p>
	<p>Hi <First Name>,</p> <p>We truly appreciate your continued participation and long-standing association with World Health Expo Labs, Dubai (formerly MedLabs Dubai). Your support over the years has been invaluable to the event's growth and success.</p> <p>WHX Labs Dubai follows a ticketed entry structure designed to maximise your experience. The fee helps us deliver enhanced event features — from premium networking opportunities and curated stage content to personalised experiences through the WHX Events App. This ensures that every attendee benefits from greater access, engagement, and value throughout the event.</p> <p>We're excited to welcome you back to World Health Expo Labs, Dubai 2026, and we're confident you'll find the experience more rewarding than ever.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Venue, rebrand, and feedback on changes</p>
	<p>Hi <First Name></p> <p>Thank you for sharing your feedback with us.</p> <p>The rebrand from Medlab Middle East to World Health Expo Labs, Dubai reflects the natural evolution of the event and the growing needs of our community. While laboratory medicine continues to be a key foundation, the new brand gives us the flexibility to expand into wider areas of health innovation and introduce new congress verticals such as Precision Health and AMR.</p> <p>This change also aligns us with the global World Health Expo platform, creating a more unified identity and enabling us to deliver a broader, future-focused experience for all stakeholders.</p> <p>We truly appreciate your input and remain committed to maintaining the high standards of content, networking, and industry relevance that the event has always delivered.</p> <p>Kind regards,</p> <p>WHX Labs Dubai Team</p>
	<p>Ticket fees / pricing feedback</p>
	<p>Hi <First Name>,</p> <p>Thank you for taking the time to share your feedback. We completely understand your concerns regarding paid passes and truly appreciate your continued interest in the event.</p> <p>The ticket structure has been designed to offer more personalised and valuable experience for all attendees. Each pass provides access to different benefits — from early access and enhanced networking tools to exclusive content and CME-accredited conference sessions.</p> <p>At the same time, our Standard Ticket remains affordably priced to ensure the event remains accessible to all healthcare professionals wishing to attend.</p> <p>Your feedback is genuinely appreciated and will be shared with our management team for review. We hope to welcome you to World Health Expo Labs, Dubai 2026 and ensure your experience is both engaging and rewarding.</p> <p>For more details, please visit our official website.</p>

	<p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
Does my Standard Ticket give me access for the entire duration of the event?	
	<p>Hi <First Name>,</p> <p>All Attendee Tickets for WHX Labs Dubai 2026 grant you access to the event taking place from 10–13 February 2026 at the Dubai World Trade Centre, Dubai.</p> <p>If you hold a Standard Ticket, your access is valid for the full four days and includes access to all the exhibition halls, The Village, 25th anniversary lounge and networking activities.</p> <p>If you hold a Dual ticket, your access includes WHX Labs Dubai (DWTC) +WHX Dubai (Standard ticket at DEC):</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>

Registration and Badge Enquiries

	<p>How can I register?</p> <p>Hi <First Name>,</p> <p>Thank you for your interest in World Health Expo Labs, Dubai 2026!</p> <p>You can complete your registration online here or on-site at the venue during the event. Please note that on-site ticket prices may be higher due to demand, so we recommend registering online in advance to secure the best available rate and save time on arrival.</p> <p>For more information about the event, please visit our official website.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
How do I get my badge?	
	<p>Hi <First Name>,</p> <p>Thank you for registering to attend World Health Labs Expo, Dubai 2026!</p> <p>Your badge voucher will be made available within the WHX Events App closer to the event. You'll receive a welcome email from the app once access is live — please remember to check your inbox and junk folder.</p> <p>Alternatively, you can download the WHX Events App directly from the App Store or Google Play Store, and log in using the same email address you used to register.</p> <p>To collect your physical badge, simply scan your badge voucher on-site at any of the self-printing kiosks at the Dubai EWorld Trade Centre), and your badge will be printed instantly for event access.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
I didn't receive my confirmation email – what should I do?	
	<p>Hi <First Name>,</p>

	<p>If you haven't received your registration confirmation email, please check your spam or junk folder — the email is sent from badges.whxlabsdubai@informa.com</p> <p>If you still can't locate it, simply reply to us with your full name and the email address you used to register, and our team will be happy to assist in verifying your registration and resending the confirmation.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Can I buy tickets on-site?</p> <p>Hi <First Name>,</p> <p>Yes, on-site registration will be available at World Health Expo Labs, Dubai 2026. However, we strongly recommend registering online in advance to save time on arrival and avoid queues at the venue. Please also note that on-site ticket prices may be higher due to demand.</p> <p>You can register online here to secure the best available rate.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Can I transfer or refund my ticket?</p> <p>Hi <First Name>,</p> <p>Tickets for World Health Expo Labs, Dubai 2026 are non-refundable and non-transferable. Each ticket is issued to an individual attendee and cannot be reassigned or shared once purchased.</p> <p>We recommend reviewing your selection carefully before completing your registration to ensure you select the correct ticket type. For full details, please refer to our Attendee Terms and Conditions.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Can I upgrade my ticket?</p> <p>Hi <First Name>,</p> <p>Yes, you'll be able to upgrade your ticket (from <i>Standard</i> → <i>Dual</i>) or (<i>Standard</i> → <i>AAA Congress ticket</i>) once the upgrade form is available.</p> <p>The form will be published on the official website, and you'll also receive communication from our team once upgrades are open. When live, you can simply complete the form and follow the instructions to confirm your upgrade and receive the updated ticket details.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>How can I register for conference sessions?</p> <p>Hi <First Name>,</p> <p>Thank you for your interest in joining World Health Expo Labs, Dubai 2026!</p> <p>To attend the CME-accredited conference sessions, you'll need to purchase one of our conference passes. The AAA Ticket gives you full access to all conference sessions across all four days, while the 1-Day Platinum Pass provides access to any single day of your choice ideal if you're joining based on availability.</p>

	<p>For more details on ticket inclusions and pricing, please visit our Get Your Ticket page.</p> <p>If you need any further assistance, we're happy to help.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Are there any group discounts?</p> <p>Answers will be share shortly.</p>
	<p>Who should register as a delegate rather than a visitor?</p> <p>Hi <first name>,</p> <p>If you are a laboratory or a healthcare professional seeking accredited educational sessions, CME points or professional learning, you should purchase the AAA ticket</p> <p>If you are attending primarily for business networking, sourcing products, or partnerships, a visitor pass will be more suitable.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Can I share my Ticket with a colleague or split attendance?</p> <p>Hi <first name>,</p> <p>No, your Tickets are issued to individuals and are non-transferable. Each attendee must be registered separately to ensure accurate attendance and CME credit allocation.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Can I cancel or transfer my registration if I'm unable to attend?</p> <p>Hi <first name>,</p> <p>Please refer to the cancellation and transfer policy stated on the registration page. In general, delegate passes are non-transferable, and refunds may be subject to specific terms and timelines.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Which payment methods are accepted online?</p> <p>Hi <First Name>,</p> <p>Yes, you will receive payment confirmation immediately after completing your transaction, in addition to your registration confirmation.</p> <p>The payment confirmation is sent from paymentportal@informa.com, while your registration confirmation will come from badges.whxlabsdubai@informa.com. Please check your inbox and junk folder if you don't see them in your main mailbox.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
	<p>Can I get a VAT invoice?</p> <p>Hi <First Name>,</p> <p>Yes, you can receive a VAT-compliant invoice for your World Health Expo Labs, Dubai 2026 ticket purchase.</p> <p>When completing your registration on the payment gateway, please ensure you select that you are VAT registered and enter your VAT number in the relevant field.</p> <p>This information is required for your invoice to display your company's VAT details correctly.</p> <p>Once your payment is processed, the VAT invoice will be automatically issued and sent to the email address used for registration.</p>

	<p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>
Which payment methods are accepted online?	
	<p>Hi <First Name>,</p> <p>You can make your payment securely online using Visa or Mastercard.</p> <p>Please note that American Express, PayPal, and Apple Pay are not currently accepted for World Health Expo Labs, Dubai transactions.</p> <p>Do let us know if you need any further assistance.</p> <p>Thanks, World Health Expo Labs, Dubai Support Team</p>

Conference Enquiries

	What is World Health Expo Labs, Dubai Conferences?
	<p>Hi <First Name>,</p> <p>Thank you for your interest in joining World Health Expo Labs, Dubai 2026.</p> <p>The WHX Labs Dubai Conferences serve as the educational and scientific core of the event—bringing together clinicians, innovators, policymakers, and healthcare leaders to advance knowledge and best practices across key disciplines.</p> <p>You can learn more here: https://www.worldhealthexpo.com/events/labs/dubai/en/learn/get-your-conference-ticket.html</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
What conferences and stages are part of WHX Labs Dubai 2026?	
	<p>Hi <First Name>,</p> <p>World Health Expo Labs, Dubai 2026 features a comprehensive programme of CME-accredited and specialist conferences across four days, offering an in-depth learning experience for laboratory and healthcare professionals.</p> <p>CME-Accredited Conferences</p> <p>Earn CME credits by attending the following accredited sessions:</p> <ul style="list-style-type: none"> • Laboratory Management • Clinical Chemistry • Molecular Diagnostics • Lab Quality • Haematology • Clinical Microbiology • Histopathology • Blood Transfusion Medicine

	<p>Specialist Forums & Summits</p> <ul style="list-style-type: none"> • <i>New Precision Health World Forum (10–11 February 2026)</i> • <i>New AMR Leaders' Summit (12–13 February 2026)</i> • <i>Industry Workshops (10–13 February 2026)</i> <p>For full details and session timings, please visit: https://www.worldhealthexpo.com/events/labs/dubai/en/whats-on/conferences/agenda.html</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>When and where will the WHX Labs Dubai Congress take place?</p> <p>Hi <first name>,</p> <p>World Health Expo Labs, Dubai Conferences will take place from 10–13 February 2026 at the World Trade Centre, Dubai, a purpose-built venue designed to host world-class exhibitions, conferences, and events</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Am I eligible to obtain CME credits?</p> <p>Hi <First Name>,</p> <p>Yes, attendees who purchase a conference ticket and participate in the CME-accredited sessions at WHX Labs Dubai 2026 will be eligible to claim CME points, provided their attendance is verified through badge scanning.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>How and when can I claim my CME credits?</p> <p>To be confirmed</p>
	<p>What is the conference agenda, and how can I plan my sessions?</p> <p>Hi <first name>,</p> <p>World Health Expo Labs, Dubai full conference agenda, is available online on our website. We recommend reviewing it ahead of the event to plan your sessions.</p> <p>You can view the agenda here.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>How do I choose which sessions or tracks to attend?</p> <p>Hi <first name>,</p> <p>You can tailor your experience at World Health Expo Labs, Dubai by selecting sessions that match your specialty or professional interests. Use the event app closer to the show dates to build your personal schedule and set reminders for sessions you don't want to miss.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Who can I contact for help with delegate registration or conference queries?</p> <p>Hi <first name>,</p> <p>Our team will be happy to assist you. Please contact: congress.whxlabsdubai@informa.com</p>

	<p>For general event information, visit: whxlabsdubai@informa.com</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>How do I know which ticket I should purchase as an attendee if I want to attend CME conferences?</p>
	<p>Hi <First Name>,</p> <p>If you'd like to attend the CME-accredited conferences, earn certification, and enhance your professional learning, you'll need to purchase a AAA Ticket.</p> <p>Your ticket type determines the level of access and the experience you'll have during WHX Labs Dubai 2026. Here's a quick guide to help you choose:</p> <ul style="list-style-type: none"> • AAA Ticket (Full Access – 4 Days) Ideal for healthcare professionals who want to attend all CME-accredited conferences, earn CME credits, and join every educational session across all four event days. • 1-Day Ticket Perfect if you prefer to attend on a specific day or focus on a particular topic, while still enjoying full event access for that day. <p>All ticket types include access to networking areas, lounges, and immersive show experiences.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Am I eligible to earn CME credits as an attendee?</p>
	<p>Hi <First Name>,</p> <p>Yes, attendees holding a Conference Ticket (either AAA or 1-Day) are eligible to earn CME credits by attending the CME-accredited conference sessions.</p> <p>Please ensure your badge is scanned at every session you attend. After the event, you will receive an email within 20 business days with instructions on how to complete the online evaluation and claim your CME points.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>
	<p>Speaker Enquiry</p>
	<p>Hi <first name>,</p> <p>Thank you for your interest in speaking at WHX Labs Dubai 2026.</p> <p>Our Speaker Enquiry process is currently open to healthcare professionals, innovators, and thought leaders who wish to contribute to the event.</p> <p>Submit your proposal here: Speaker Enquiry Form</p> <p>Our producers will review your submission and reach out if your topic aligns with the event themes.</p> <p>Thank you, World Health Expo Labs, Dubai Support Team</p>